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Business Process Management (BPM) - OIT

Business Process Management recognizes that everything we do at work is a process. If we optimize a process then we become more consistent, transparent, efficient, and effective. In order to optimize a process we need to first define it.

A business process management suite is a tool that allows business process owners to quickly express and modify business processes using tools with limited code. These tools define the user interface, rules, reports, roles, and integrate existing data sources all using an Agile build methodology. When the six to 12 week build is complete and deployed, users have new screens and clear business rules to follow.

A good example of a solution that could be built in a business process management suite (BPMS) is accounts payable. Right now, all invoices that are paid by the State are hand coded, interofficed, and as a last step, data entered into the accounting system where checks are generated. With a BPMS, we could create an online portal where invoices are uploaded, coded, and electronically vectored throughout the enterprise. Each step of the way we would have an audit trail and timeline – no longer would we need to shuffle through stacks of paper to find “that one” invoice.

I have been with the State of Maine since 2007 and since then, have had job with progressing authority and responsibility. I have been with OIT -5 weeks and most recently I was the Deputy Director of Operations for the Department of Health and Human Services. Prior to serving the State of Maine, I consulted, performed technical sales, ran large construction projects, and served overseas in the US Peace Corps. I live in Hallowell with my wife, three children, and two bee hives.